

HARVEST YEARS SENIOR CENTER, INC.
30 South Street
Camden, DE 19934
(302) 698-4285

Shopper Client Agreement

Dear Shopping Program Client,

This letter contains information about the Shopping Program. Please read thoroughly and sign.

Your assigned Shopper will review this information with you to assure that you understand the rules of the Shopping Program. Should you have questions after your Shopper reviews this information with you, please call Harvest Years Senior Center between 9:00 A.M. and 2:00 P.M. Monday-Friday at 698-4285.

SHOPPING PROGRAM Details

Qualifications:

- Homebound senior citizens or physically disabled adults who are 60 years and older.
- Unable to shop for groceries themselves and have no other available resources (family, own transportation and/or funds to pay for shopping service)
- Current membership in Harvest Years Senior Center is required. ***Annual membership dues are \$20.00 due by January 1 of each year.***

Services Provided:

- Shopping for groceries is the primary service provided under the Shopping Program.
- As a courtesy, additional stops can be made at your bank and pharmacy only **provided** that the entire trip lasts no longer than 2 hours, and the additional stops are on route to or from the grocery store.

Please Note:

There will be an extra donation of \$3.00 for clients that exceed the two hour time limit.

Due to the cost of mileage incurred by the center, we ask that if you live within the Dover or Camden areas and that you use the nearest grocery store to you.

Services Provided Limitations:

- Your shopping trip is limited to one trip per week.
- Harvest Years Senior Center cannot give out the phone numbers of its shoppers. If you need to contact your shopper, please call Harvest Years Senior Center and your message will be relayed to your shopper.
- Your shopper will either shop for you or take you shopping and provide assistance as needed.
- If you are not going along, a list and sufficient **cash*** for the groceries must be ready for the shopper BEFORE the scheduled trip. ***Use of debit cards is not authorized.**
- The shopper will bring the grocery bags into your home if necessary. The shopping service does not include putting your groceries away.
- There is a \$3.00 donation fee for each shopping trip service provided.
- The donation fee may be given to your shopper in the form of cash or check. You may also send a check to Harvest Years Senior Center at the beginning of each month of service covering the number of trips to be provided. If you have to cancel your trip, you must notify us 24 hours in advance, otherwise you will be charged the \$3.00 fee. If this becomes a habit, Harvest Years has the right to re-evaluate each client.

If you pre pay for shopping trips, the prepayment may not exceed one month and must be used for shopping trips. The donation fee is a donation to Harvest Years Senior Center Shopping program and is not refundable for any reason. Harvest Years Senior Center reserves the right to re-evaluate each client at any time. The Executive Director has the right to require an updated application and can discontinue the service to the client if appropriate.

Thank you for your understanding and cooperation. Harvest Years Senior Center is proud of its shopping service and with your help it will continue to assist you and other Kent County Seniors who need this service.

Thomas Bones
Executive Director

Please sign and return.

I understand and agree with the above shopping client agreement.